

Quality Control Manager

We are looking for an extremely detailed, self-motivated QC Manager with a strong business acumen and drive for continuous improvement to join the Encore family! Located in Fairfield, CA this position will play an integral role in strategically managing our suppliers to ensure the absolute best quality for our customers.

Here at Encore, we empower you to make decisions and seek out the information necessary to provide exceptional service to our internal and external customers. Forty-four years in business and still strong, we offer stability and growth opportunities within the organization and a regional presence. If you are passionate about details and finding solution-orientated results this is the position for you!

Bottles when and where you need them anywhere in the world - we are your source for anything packaging!

What you will be doing/The Role:

- Establish & maintain an Inbound Quality Audit program on shipments coming into Encore.
- Work directly with all department Managers to implement a Q/C program to identify quality-related problems as well as develop document control and maintain standard operating procedures (SOPs).
- Represents Encore at major customers to lead quality/service issue resolution and helping to establish necessary internal process/service standards to continually improve Encore's service performance.
- Serve as liaison between suppliers and Encore to investigate, assess, and resolve product quality concerns with a corrective action.
- Manage the quality team; set strategy and key performance metrics.
- Develop company and supplier initiatives and metrics for quality improvement and meet regularly to provide feedback.

Why Encore?

- We care about our employees – you are our biggest asset – we celebrate your milestones and success! From our service hero award, to Employee of the Month, and fun winter and summer activities!
- We are committed to employee development and growth – when you succeed we succeed!
- We offer a competitive base salary and benefits package with a generous 401k matching program.
- We have been around for over 40 years and continue to have exciting opportunities on the horizon.

MINIUM REQUIREMENTS

- Bachelor's Degree in Engineering, Statistics or similar technical degree
- 5-10 years of experience managing a manufacturing Q/C program
- Technical, process, and functional knowledge of bottling, box, and pallet manufacturing a plus.
- Knowledge of certification programs such as Lean Six Sigma, ISO, and BRC ideal
- Working knowledge of lab equipment or process metrics used for measurement and validation of packaging specification compliance a plus.
- Experience with quality performance metrics and reporting required.
- Demonstrated expertise in developing and managing quality systems and standards
- Experience in developing supplier relationships
- Energetic, highly self-motivated and ability to work efficiently and productively in an extremely fast-paced environment
- Great analytical and structured problem solving techniques including root cause analysis
- Drive for continuous improvement
- Very strong written, spoken and communication skills
- Technical proficiencies in Microsoft Office

- Strong facilitation, influencing and partnering skills
- Ability to travel within the US, Mexico and China

Encore Glass is an equal opportunity employer. For more information, please visit our website at www.encoreglass.com.

If you are interested in joining the Encore family, please reply to this ad and include your cover letter, resume and salary requirements.

Equal Opportunity

All persons have equal employment opportunities with Encore Glass, regardless of their sex, race, color, age, religion, creed, sexual orientation, national origin or citizenship, ancestry, physical or mental disability, medical condition (cancer or genetic characteristics), marital status, gender (including gender identity or gender expression), familial status, military or veteran status, genetic information, pregnancy, childbirth, breastfeeding, or related conditions (or any other group or category within the framework of the applicable discrimination laws and regulations).